

ORIGINAL



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Memorandum

From the office of
Chairman Doug Little
Arizona Corporation Commission
1200 W. WASHINGTON
PHOENIX, ARIZONA
(602) 542-0745

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AZ CORP COMMISSION
DOCKET CONTROL

MAR 23 PM 1 37

TO: Docket Control

DATE: March 23, 2016

FROM: Chairman Doug Little's Office

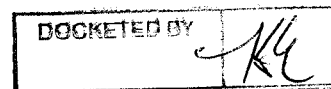
SUBJECT: Docket No: W-02250A-14-0028

Chairman Little's office received the following letter regarding the above Docket No. The letter referencing the above Docket No. can be viewed either in Docket, or on the website via the eDocket link.

Arizona Corporation Commission

DOCKETED

MAR 23 2016



March 5, 2016

**Ms. Betty Smith & Mrs. Shirley P. Begay
Post Office Box #191 ~ (Lot#18 -Park Estates)
Sanders (Apache County), Arizona 86512-0191**

Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

RE: Arizona Windsong Water Company Inc.

It is now March 2016 and still, no improvement on our water situation. Had you heard that they had issued out a warning for children and elderly not to drink the tap water back in December 2015? Our basic essential water supply (Gallup, NM, Holbrook, AZ, & St. Johns, AZ) that we are still hauling from is in the radius of 50 miles. Of course, I keep saying that this is **"nothing more than an added aggravation to our sort of homestead life,"** but one must realize that if ever our vehicle had experience mechanical problems, we are forced to rely on this company's water. We are just an average middle class citizen trying to survive our paycheck-to-paycheck lifestyle; however, we do not understand how this company can control the only water supply. I am still waiting for any advices, suggestions, or news to assure us that some type of a proposal is in the works.

There was a HOA meeting a couple of days ago, an organization that was form to help the Park Estates residents with the water situation. I learned that the Arizona Windsong Water Company Inc. had lost their license, their license was revoked, or they voluntarily revoke their license; whichever it may be, but what does this mean? How does this affect our water situation: Arizona Windsong Water Company Inc. no longer have a business license or the Arizona Corporation Commission no longer holds responsible for the contaminated "drinking" water that the company is distributing to the Park Estates residents? Attorneys are very costly for us to use this information that might help us to our advantage; except, we are in dire need for assistance when the chemicals is still in our drinking water and the company still refuses to take our concerns seriously. (For your information, the owners had another well drilled on the owner's personal property that is not contaminated for their own use. Our water line from their other well is contaminated has been "my" grievance in the very beginning.) Your office should have worried about this, only I'm thinking the information was there all these years since the spill and has been affecting the schoolchildren here, the residents that live here who pay taxes and votes in the

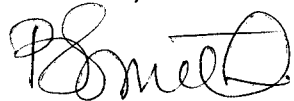
Arizona Windsong Water Company Inc. / March 5, 2016

Ms. Betty Smith & Mrs. Shirley P. Begay

Apache County. It is not enough that we are struggling with day-to-day expenses and hearing neighbors, friends, and relatives dying of cancer, but this water company "continues" to dangle "the water rights document" in front of us and use this excuse to bully anyone who attempts to take over the business. For years, this company had cheated us (money that was overpaid) and the company will probably never going to pay for the countless laws that it has broken or the senseless problems that it had caused us.

Nonetheless, still **"hoping and praying"** for NTUA to **"TAKE OVER"** the Arizona Windsong Water Company Inc. This company may have lost their license to operate a business, but we are still **"paying"** for contaminated **"only drinking water"** in this area.

Sincerely,



Ms. Betty Smith

E-mail: bl_begaysmith@yahoo.com

COPIES:

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Senator Carlyle Begay
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Ms. Cameron Madrid
Arizona Corporation Commission
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Phoenix, Arizona 85007

Navajo Environmental Protection
Agency
Attn: Yolanda Barney/Environmental
Program Manager
Public Water Systems Supervision
Program
Post Office Box 339
Window Rock, Arizona 86515

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Commissioner Brenda Burns
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Commissioner Bob Burns
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1200 West Washington
Phoenix, Arizona 85007

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2/29/016	-	-	-	3712	5.56	3712	7980
DATE	PRESENT	PREVIOUS	CONSUMED	WATER	Late pymt WATER fees for Jan-015	Jan-015 WATER	
2/29/016	METER READING		BALANCE	CURRENT CHARGES	CREDITS	PREVIOUS BALANCE	
SERVICE BILL			79.80	BALANCE DUE			79.80

WATER SERVICE BILL

Devonna Thomas
Bx 181
Sanders, Az. 86512

ARIZONA WINDSONG WATER, INC

P.O.Box 261 SANDERS, ARIZONA 86512

1-505-879-6700 870-2330

Please pay by the 10thLate charges after the 15thShut off on the 20th

RETURN THIS PORTION OF BILL WITH YOUR REMITTANCE

SUBJECT TO TURN OFF WITHOUT NOTICE

MONEY ORDER RECEIPT - NON NEGOTIABLE

JAN 2016
 AZ WINDSONG WATER INC

AGT 722205 LOC 007203 DT 022016 \$37.14 37DOLLARS AND 14CENTS

Payable to:

RETAIN THIS MONEY ORDER RECEIPT. IT MUST BE INCLUDED WITH ALL REFUND REQUESTS. BE SURE TO READ IMPORTANT INFORMATION BELOW AND ON BACK. For your own records, it is recommended that you make a photocopy of the completed Money Order before providing it to the receiver.

PURCHASE AGREEMENT: You the purchaser agree that Western Union Financial Services Inc. (WUFSI) need not stop payment on, or replace, or refund a lost or stolen WUFSI Money Order unless (1) you fill in the face of the Money Order at the time of purchase, and (2) you report the loss or theft to Western Union Financial Services Inc. in writing immediately, and (3) You provide WUFSI with this original Money Order receipt issued by Western Union Financial Services Inc., Englewood, Colorado. For customer service, call 1-800-999-9960.

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